

QUALITY POLITICS

NUMA INDUSTRIAL, S.A.U. and NUMA INTERNACIONAL BCN, S.L.U. offers its clients high-quality plastic sheets to guarantee at all times respect for the specifications of our products and guarantee compliance with the requirements demanded by our clients, by the legislation and regulatory provisions that apply to us.

For this, it has defined and maintains a quality management system that follows the UNE-EN-ISO 9001:2015 standard based on continuous improvement and the continuous adaptation of work processes together with the participation and involvement of management and of all the staff.

MISSION

Our mission is to help progress in the field of water management, waste management and construction with our products, in order to move towards a more sustainable future that is more respectful of the environment.

VISION

Achieve maximum customer satisfaction and anticipate their expectations, both nationally and internationally.

VALUES

- **Familiarity:** personalized attention to each client to achieve maximum satisfaction and guaranteeing the accuracy of the service and good value for money of our products.
- **Tailor-made:** offer technical advice to our clients designing covers and sheets of plastic materials of all kinds according to their needs.
- **Professionalism:** application of the knowledge acquired over 60 years of experience in the manufacture of waterproof sheets.
- **Innovation:** development of new techniques for manufacturing plastic sheets and continuous improvement of our processes and the effectiveness of our quality management system.

In accordance with this policy, we will establish quality objectives approved annually and we will monitor their degree of compliance so that we can measure our improvement.

Management NUMA INDUSTRIAL, S.A.U. and NUMA INTERNACIONAL BCN,
S.L.U.

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